ultraweblabs

Every call answered. Every visitor *answered back.*

A teammate on your phone line and your website, 24/7.

UltraWeb Labs builds AI agents that pick up in one ring, greet your customers by name, and get real work done: book the appointment, capture the lead, open the ticket, text the link. Then they hand your team a clean summary of every conversation. Not a phone tree. Not a chatbot. A coworker who never sleeps.

- 24/7/365 answering
- Knows callers by name
- 300 minutes included
- From $99/month

One brain. *Two front doors.*

Your phone agent and your chat agent are the same intelligence wearing two uniforms. They share one calendar, one CRM, one ticket queue. A lead that starts as a 9pm website chat sits on the same pipeline board as a lead that came in by phone at noon.

The *phone* agent

Answers your business line in one ring, around the clock. Recognizes the caller, holds a natural conversation, and takes action while still on the call: books the visit, opens the ticket, texts the confirmation, transfers to the right person.

`$199/mo · 300 talk minutes included · $950 setup`

The *chat* agent

Lives on your website and answers visitors in seconds, in your voice, from your own content. Turns the interested ones into CRM leads, books calls straight onto your calendar, and opens a ticket the moment someone asks for a human.

`$99/mo · 250 conversations included · $199 setup`

Either agent, against *the old way*

WHAT YOU'RE PROBABLY PAYING FOR TODAY

ANSWERING SERVICES & BASIC CHATBOTS

- ✕ Takes a message, charges you to read it back
- ✕ Asks customers who they are, every time
- ✕ Canned scripts, dead ends, "press 1"
- ✕ Can't book, can't look anything up
- ✕ The lead waits until morning
- ✕ A template you set up and babysit yourself

VS

YOUR ULTRAWEB AGENT

- ✓ Does the work on the first contact
- ✓ Greets known customers by name
- ✓ Real conversation, interruptible, human-paced
- ✓ Books, files, texts, and transfers mid-call
- ✓ Lead is in your CRM before they hang up
- ✓ Built, tested and tuned by people who run these agents every day

Every conversation ends with a recording, a transcript, and a summary in your inbox, **with the records already created.**

What your phone agent *does on every call*

All ten of these skills come standard with every phone agent we build. Your agent gets its own phone number, its own voice, and your business knowledge on day one.

Answers instantly, 24/7/365

One ring, any hour, every day. No hold music, no voicemail black hole, no "press 1."

Knows who's calling

Matches the caller ID against your CRM and opens with their name. No interrogating your own customers for a phone number they just called you from.

Holds a real conversation

Talks and listens at the same time. Interruptible, natural pacing, answers questions from your business knowledge base.

Books appointments

Offers real open time slots, books the visit or callback with the right staff member, and sends a confirmation text.

Captures every lead

New prospect? The agent captures who they are and what they need, and creates a lead with a deal card in your CRM pipeline before the call ends.

Opens & checks tickets

Files a support or service request right on the call, and gives existing customers a status update on tickets already open.

Texts links mid-call

Sends the caller a confirmation, a form, or a link by SMS while they're still on the line.

Transfers & takes messages

Routes a caller to a specific person by name, or takes a detailed message with the reason and best callback number, delivered to your team instantly.

Screens the junk

Remembers repeat callers and flags likely spam, so solicitors stop reaching your team.

Reports back after every call

Recording, transcript, and a summary email with links to every record the agent created. Your team wakes up already caught up.

CALLER

"Hi, my system's been beeping since last night. Can someone come look at it?"

YOUR AGENT

"Of course, Maria. I see your account here on Elm Street. I can have a technician out Thursday morning or Friday after 2. Which works better? I'll text you the confirmation."

Your website, *finally answering back*

Most visitors never call and never fill out the form. They have one question, at 9pm on a Sunday, and no easy way to ask it. Your chat agent answers it in seconds and turns the interested ones into booked calls and CRM leads.

Learns your website

We index your actual site content into a knowledge base, so the agent answers with your services, your prices, your policies. In your voice, not a canned script.

Answers in seconds

Plain, direct answers to real questions: what you charge, what you do, how fast, where you work. Around the clock.

Books straight onto your calendar

Offers open times and books the appointment or strategy call in the same chat. The visitor picks a slot and it's on your calendar.

Captures the lead

When a visitor shows real interest, the agent asks for a name and a way to reach them, and drops them into your CRM with a deal card, on the same board as your phone leads.

Hands off to a human

The moment someone asks for a person, the agent opens a ticket with the full conversation attached, and your team follows up.

Installs with one line of code

One small snippet added to your website and the agent is live. Works with WordPress, Shopify, Squarespace, Wix, and custom sites alike.

VISITOR, 9:14PM

"Do you guys handle commercial properties, and roughly what does a system run?"

YOUR AGENT

"We do. Pricing depends on the number of doors and cameras, and our services page has typical ranges. Want me to set up a free 15-minute call with our team this week? I just need a name and an email."

Guardrailed

Answers only from your approved content. Strict limits per conversation, and it never invents pricing or promises.

On-brand

Named, styled, and toned to match your business. It sounds like you on a good day.

Same portal

Chats, leads, tickets, and bookings land in the same portal as your phone agent's work.

Try it now

The chat agent on ultraweblabs.com is this exact product, answering for us right now.

Everything here *comes standard*

Every agent includes the full client portal, your command center at portal.ultraweblabs.com: log in and see everything your agents did, and run your day from the same screen. Already have a CRM or help desk you love? We can wire into it instead. See add-ons below.

CRM with a deals pipeline

Every caller and chatter becomes a contact. Leads get deal cards on a drag-and-drop kanban board: New, Qualified, Proposal, and stages you define.

Calendar & booking system

Booking rules, staff schedules, and a public booking page your customers can use directly. Phone, chat, and web bookings all land in one calendar.

Ticketing system

Support requests from calls, chats, and email in one queue, with the full history attached to the customer's contact record.

Every call, on the record

Recordings, AI transcripts, and plain-English summaries for every conversation, searchable in the portal and delivered to your inbox.

Business knowledge base

Your services, pricing, policies, and FAQs, loaded at setup and updated on request. Both agents answer from it.

Instant notifications

Email and text alerts to the right people the moment a lead, booking, ticket, or message comes in.

Optional *add-ons*

BUILT TO ORDER · QUOTED SEPARATELY

+ Your existing systems

Wire the agents into the CRM, help desk, or calendar you already run instead of (or alongside) the built-in portal.

+ Billing & payments

Invoice lookups, emailed copies, and payment links texted right on the call.

+ Emergency dispatch

After-hours triage with your service tiers and rates: covered customers get dispatched, others confirm the rate first.

+ Outbound calling

Appointment reminders, follow-ups, and callback campaigns, with compliance guardrails.

+ Deep industry workflows

Record lookups, disputes, inventory searches, spec sheets by text. We've built this deep for traffic programs and yacht brokerages.

+ More lines, more agents

Additional departments, numbers, or languages as your team grows.

Hire your first agent *this month*

One setup fee, one flat monthly rate with generous usage included, and a simple per-unit price beyond it. The monthly rate covers what no self-serve app gives you: we read every conversation, review how the agent did, and keep making it better.

PHONE AGENT

Your line, answered

$199 /month

+ $950 one-time setup

- ✓ 300 talk minutes included every month
- ✓ $0.35 per minute after that on inbound calls, $0.45 on outbound
- ✓ Dedicated business phone number included
- ✓ All 10 standard skills + the full client portal

CHAT AGENT

Your site, answering

$99 /month

+ $199 one-time setup

- ✓ 250 conversations included every month
- ✓ $0.50 per conversation after that
- ✓ Your website content learned at setup
- ✓ One-line install + the full client portal

Talk minutes are metered by the second. A conversation is one visitor's chat session, however many messages it takes. Setup includes your knowledge base build, agent configuration, portal onboarding, and live testing before launch. Add-ons quoted separately.

STEP 1

Discover

A short call about your business, your customers, and what the agent should handle.

STEP 2

Build

We configure your agent, load your knowledge base, and set up your number or website snippet.

STEP 3

Test

We test it hard before launch, then walk you through the portal and every conversation it had.

STEP 4

Go live

Your agent starts answering. You get a summary of everything it does, from day one.

Don't take our word for it. *Talk to one.*

Call our agent +1 (561) 948-0442

Chat at ultraweblabs.com

Book direct ultraweblabs.com/booking